

2017

Trusted Service Awards



feefo 

This is to certify

Pumps UK Ltd

Has achieved the high standard required for

Gold Trusted Service

Based on the genuine ratings of
their verified customers

Handwritten signature of Andrew Mabbutt in black ink.

Andrew Mabbutt

CEO, Feefo Holdings Ltd
February 2017

PUMPS UK LTD AWARDED FEEFO GOLD TRUSTED SERVICE AWARD 2017

February 2017, Pumps UK Ltd has won a Feefo Gold Service award, an independent seal of excellence that recognises businesses for delivering exceptional experiences, rated by real customers.

Created by Feefo, Trusted Service is awarded to businesses that use Feefo to collect genuine ratings and reviews. A badge of honour, this accreditation remains unique as all the awards are based purely on the interactions with verified customers. This feedback has been collated by the Feefo review platform, with the accolades being awarded based upon performance.

Pumps UK Ltd met the criteria of collecting at least 50 reviews between January 1st 2016 and December 31st 2016, and achieved a Feefo service rating of between 4.5 and 5.0.

Peter Bunton – Managing Director, Pumps UK Ltd commented: “It’s a real honour to receive this award from Feefo. To be recognised for delivering exceptional experiences to our customers is a great achievement. We’ve been working hard to ensure our customers receive the best service possible, and being able to listen, understand and respond to their needs has enabled us to improve our offering in 2016. We’re looking forward to another successful year ahead.”

“We would like to offer our congratulations to all the winners of this year’s Feefo Trusted Service award. We are so proud that so many businesses are putting customer service first,” said **Andrew Mabbutt, CEO at Feefo**. “We have been working closely with all our customers to build trust and transparency online, and ultimately helping shoppers buy with confidence and make better decisions.”

Feefo is a ratings and reviews, and customer analytics platform. We collect genuine, purchase-verified reviews on behalf of over 3,000 businesses. Feefo ensures that all feedback is authentic, by matching it to a legitimate transaction; we believe this is the best way to combat the rising issue of fake reviews.

About Feefo

Feefo is a global reviews and customer analytics solution to boost business & build trust. Feefo collects reliable customer feedback to deliver up to date insights so businesses and consumers can make better decisions. Feefo does this on behalf of 3,000 companies, providing reviews and customer analytics for more than 5,000 websites. Clients include Expedia, AXA, The White Company, Moss Bros, Notonthehighstreet.com & Tepilo. For more information please visit: www.feefo.com

About Pumps UK Ltd

Pumps UK cover all areas of the water pump industry. They are the UK specialists in the selection and installation of Cold Water Booster Sets, Pressurisation Units, Circulators, and Submersible pumps.